

## PARENT/CARER CODE OF CONDUCT

### RATIONALE

As a school community we create an environment where everyone is encouraged to strive for excellence in an atmosphere of confidence and enjoyment.

### GENERAL STATEMENT

At Tarneit Rise Primary School we believe that it takes the combined efforts of parents/carers, teachers and students to create a learning environment based on mutual trust and respect. Whilst at school or representing the school in any capacity all parents will behave in a courteous manner and demonstrate the school's values.

### IMPLEMENTATION

- Bullying, intimidating or threatening behaviour will not be accepted at any time, for both children and adults.
- If there is conflict between parents/carers and other parents/carers, the school expects both parties to discuss the issues involved in a constructive manner that neither threatens nor intimidates any other party.
- Parents/carers, at all times, should avoid confrontation with other students in the school yard. If parents/carers have a concern on any student management/welfare issues, they should contact the principal or assistant principal, who will investigate the incident and advise the outcome of those investigations.
- Rather than listening to rumours, parents/carers should contact the school to find out what is actually happening.
- Incidents which occur at school should be dealt with by the school. The school has a strong commitment to student well-being and will work to resolve any issues. Sometimes, parents/carers do not agree with the outcome. There is a clear expectation that parents/carers will behave in an appropriate and positive manner when these issues are being resolved. Parents/carers can be assured that extensive investigation would have been completed before contact is made over an incident. The school therefore has an expectation that parents/carers respect and support the steps taken in relation to the incident.
- Verbal abuse and swearing by parents/carers is unacceptable and will not be tolerated. Staff at the school will not tolerate abuse over the phone and have been instructed to hang up if this happens. Extreme cases can result in an Intervention Order which can exclude the person from entering school grounds.
- Parents/carers, as with staff and volunteers, are expected to respect the confidentiality of other school community members and not to talk about or spread rumours about other children or families.
- Parents/carers are to understand that social media, such as Facebook, is a public forum and as such it is important to use common sense and respectful, positive forms of communication on this media. The expectations for communicating via social media are the same as those when communicating in person or via telephone.

### EVALUATION

- This policy will be reviewed as part of the school's three-year review cycle or if guidelines change (latest DET update early July 2017).

<u>Ratification Date</u>	<u>Review Date</u>	<u>Policy Number</u>	<u>Version Number</u>	<u>Date Produced</u>
March 2018	2021	99	2	September 2017